

Madison County Road Department

Reporting Dates 03/01/13 through 03/30/13

Closed Request Analysis

Closed Requests - Requests Closed in 48 hours or less

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17212	A	03/05/13 15:12:00	03/07/13 07:48:00	Trash Related	Brown, Shirley Hearon, Mark	Kehle Rd Kehle Rd.	District 3	
		Dur (hours)	40.60	Limbs to picked up.				
17213	A	03/05/13 15:13:00	03/06/13 07:14:00	Trash Related	Brown, Shirley Customer,	Sharpe Rd Sharpe Road	District 3	
		Dur (hours)	16.02	Limbs to be picked up.				
17214	A	03/05/13 15:16:00	03/07/13 07:48:00	Trash Related	Brown, Shirley Barnridge, Keri	Traceview Rd Traceview Rd.(Twin Harbor Sub)	District 1	
		Dur (hours)	40.53	Limbs are on the back side of their house.				
17216	A	03/05/13 15:19:00	03/07/13 09:25:00	Down Tree	Brown, Shirley Bobst, Clark	Martin Dr Martin Dr.	District 5	Medium Priority
		Dur (hours)	42.10	down Tree				
17222	A	03/06/13 09:09:00	03/08/13 07:21:00	Trash Related	Brown, Shirley Gert, Mrs.	Hanging Moss Ln Hanging Moss Lane Madison	District 3	
		Dur (hours)	46.20	tree limbs to be picked up				
17225	A	03/06/13 14:24:00	03/06/13 14:25:00	Other	Brown, Shirley Swain, Mrs	Mannsdale Rd	District 3	
		Dur (hours)	0.02	Thanks for patching the holes in the Mannsdale subdivision.				
17237	A	03/08/13 07:23:00	03/08/13 07:29:00	Trash Related	Brown, Shirley Jackson,	Bozeman Rd Bozeman Rd	District 3	Medium Priority
		Dur (hours)	0.10	Large pile of detail.				
17246	A	03/11/13 08:34:00	03/13/13 07:32:00	Trash Related	Brown, Shirley Rainer, Brain	St Davids Way St. Davids Way	District 1	Medium Priority
		Dur (hours)	46.97	Limbs to be picked up.				
17247	A	03/11/13 12:01:00	03/13/13 07:32:00	Trash Related	Brown, Shirley Hicks, Don	Planters Row Planters Row	District 3	
		Dur (hours)	43.52	limbs				

Madison County Road Department

Reporting Dates 03/01/13 through 03/30/13

Closed Request Analysis

Closed Requests - Requests Closed in 48 hours or less

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17251	A	03/12/13 10:12:00	03/14/13 07:28:00	Trash Related	Brown, Shirley Cook, David	Green Acres Dr Green Acres Dr	District 4	
		Dur (hours)	45.27	Bags of trash on side the road				
17253	A	03/12/13 12:13:00	03/14/13 07:28:00	Trash Related	Brown, Shirley Cole, Barbara	Camden Rd Camden Road	District 5	
		Dur (hours)	43.25	Limbs to be picked up.				
17255	A	03/13/13 07:32:00	03/14/13 07:28:00	Trash Related	Brown, Shirley Brown,	Chapel Hill Rd Chapel Hills Rd	District 3	Medium Priority
		Dur (hours)	23.93	Large pile of detail.				
17258	A	03/13/13 14:22:00	03/15/13 09:06:00	Trash Related	Brown, Shirley Williams, Sandra	Peyton Ln Peyton Lane	District 4	Medium Priority
		Dur (hours)	42.73	In Magnolia Heights.				
17259	A	03/13/13 15:05:00	03/15/13 09:07:00	Trash Related	Brown, Shirley Smith, Caroline	Twin Lakes Dr Twin Lakes Dr	District 1	
		Dur (hours)	42.03	Three small freezers to be picked up				
17260	A	03/13/13 15:16:00	03/13/13 07:40:00	Dead Animal	Brown, Shirley Major, Bill	Gluckstadt Rd Gluckstadt Rd and Kristin Hill		Medium Priority
		Dur (hours)	7.60	Dead deer on shoulder of road at intersection of Gluckstadt Rd and Kristin Hill				
17261	A	03/14/13 07:30:00	03/14/13 14:10:00	Dead Animal	Brown, Shirley Caller,	Gluckstadt Rd Gluckstadt Rd		Medium Priority
		Dur (hours)	6.67	Dead Deer				
17273	A	03/18/13 07:53:00	03/20/13 07:35:00	Trash Related	Brown, Shirley Monty,	Bridge Water Dr Bridge Water Dr	District 3	
		Dur (hours)	47.70	2 large piles of limbs also other piles on street				
17275	A	03/18/13 08:25:00	03/20/13 07:35:00	Trash Related	Brown, Shirley Hicks, Don	Planters Row Planters Row	District 3	
		Dur (hours)	47.17	Limbs to be picked up				

Madison County Road Department

Reporting Dates 03/01/13 through 03/30/13

Closed Request Analysis

Closed Requests - Requests Closed in 48 hours or less

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17280	A	03/18/13 12:59:00 Dur (hours)	03/20/13 07:35:00 42.60	Trash Related Pile of limbs to be picked up on Belle Pointe in Lake Caroline	Brown, Shirley Customer,	Belle Pointe Dr Belle Pointe	District 4	
17282	A	03/18/13 13:58:00 Dur (hours)	03/20/13 07:35:00 41.62	Trash Related .Cut up tree, limbs and debris	Brown, Shirley Sullivan, Bill	Belle Pointe Dr Belle Pointe	District 4	
17284	A	03/19/13 10:15:00 Dur (hours)	03/19/13 15:43:00 5.47	Other Cut a large telephone line	Brown, Shirley Fleming, Vidal	Loring Rd Loring Road	District 5	Medium Priority
17285	A	03/19/13 10:47:00 Dur (hours)	03/19/13 15:43:00 4.93	Other asked for Shirl;ey	Brown, Shirley Customer,	Madison Co Road Dept		Medium Priority
17288	A	03/20/13 07:41:00 Dur (hours)	03/20/13 15:44:00 8.05	Other Called in sick	Brown, Shirley White, Cliff	Madison Co Road Dept		Medium Priority
17293	A	03/20/13 15:04:00 Dur (hours)	03/22/13 08:01:00 40.95	Trash Related Limbs to be picked up	Brown, Shirley Smith, Ruby	Giles Dr Giles Dr	District 3	Medium Priority
17297	A	03/21/13 07:31:00 Dur (hours)	03/22/13 08:05:00 24.57	Trash Related Old Swing set in Providence Sub.	Brown, Shirley Young, Lavonnie	East Ridge Cir East Ridge Cir.	District 3	Medium Priority
17299	A	03/21/13 10:46:00 Dur (hours)	03/22/13 08:05:00 21.32	Trash Related Requesting tire pick up at the following addresses:116,148 &151.	Brown, Shirley Williams, Christine	Laura Dr Laura Drive	District 4	Medium Priority
17300	A	03/21/13 12:51:00 Dur (hours)	03/21/13 15:44:00 2.88	Other Cut water line	Brown, Shirley Bacon, Cornelius	Coker Rd Coker Road	District 3	Medium Priority

Closed Request Analysis

Closed Requests - Requests Closed in 48 hours or less

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17301	A	03/21/13 12:52:00	03/21/13 15:44:00	Other	Brown, Shirley Rosell, Henry	Coker Rd Coker Road	District 3	Medium Priority
		Dur (hours)	2.87	Reported cut telephone line				
17302	A	03/21/13 12:58:00	03/21/13 15:46:00	Other	Brown, Shirley CWC,	Madison Co Road Dept		Medium Priority
		Dur (hours)	2.80	Requesting Christopher Abston to return to camp.				
17303	A	03/21/13 15:29:00	03/22/13 08:01:00	Trash Related	Brown, Shirley Jenkins, Adams	Greystone Dr Greystone Drive	District 3	Medium Priority
		Dur (hours)	16.53	Limbs to be picked up.				
17304	A	03/21/13 15:32:00	03/22/13 08:05:00	Trash Related	Brown, Shirley Morris, Lawrence	Sagefield Sq Sagefield Square	District 4	Medium Priority
		Dur (hours)	16.55	Limbs to be picked up.				
17306	A	03/22/13 07:51:00	03/22/13 15:46:00	Other	Brown, Shirley White, Cliff	Madison Co Road Dept		Medium Priority
		Dur (hours)	7.92	Called in sick				
17307	A	03/22/13 08:00:00	03/22/13 15:37:00	Down Tree	Brown, Shirley Sheriff Dept.,	Mt Pilgrim Rd Mt. Pligrim Road	District 5	Medium Priority
		Dur (hours)	7.62	Tree blocking the twelve hundred block.				
17308	A	03/22/13 09:05:00	03/22/13 15:47:00	Other	Brown, Shirley Customer,	Madison Co Road Dept		Medium Priority
		Dur (hours)	6.70	Ask to speak to Lawrence				
17323	A	03/25/13 13:13:00	03/25/13 15:28:00	Down Tree	Brown, Shirley Sheriff Department,	Mt Zion Rd	District 5	Medium Priority
		Dur (hours)	2.25	Tree Down just before you get to Gordon Road				

35 Closed Requests - Requests Closed in 48 hours or less

Closed Request Analysis

Closed Requests - Requests Closed in more than 48 hours

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17204	F	03/01/13 07:28:00	03/06/13 07:14:00	Trash Related	Brown, Shirley Jackson,	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
		Dur (hours)	119.77	Large pile of detail. Between Way Rd and Hwy 16 West.				
17205	F	03/01/13 08:16:00	03/18/13 09:45:00	Other	Brown, Shirley Alexander, Tom	Madison Co Road Dept		Medium Priority
		Dur (hours)	409.48	Would like for Lawrence to call him.				
17206	F	03/01/13 08:29:00	03/06/13 07:14:00	Trash Related	Brown, Shirley Fletcher, Monty	Bridge Water Dr Bridge Water Dr.	District 3	
		Dur (hours)	118.75	Limbs to be picked up.				
17208	F	03/01/13 10:35:00	03/06/13 07:15:00	Trash Related	Brown, Shirley Burks, John	Robinson Rd Robinson Road	District 4	
		Dur (hours)	116.67	Limbs,tires, woods etc to be picked up.				
17210	F	03/01/13 13:28:00	03/06/13 07:14:00	Trash Related	Brown, Shirley Clemmer, David	Sharpe Rd Sharpe Rd. Madison 39110	District 3	Medium Priority
		Dur (hours)	113.77	Large pile of moving supplies. Remodeling home. In Cherry Hill Sub				
17215	F	03/05/13 15:18:00	03/08/13 15:28:00	Pot Holes	Brown, Shirley Customer,	Caroline Blvd	District 4	Medium Priority
		Dur (hours)	72.17	Pothole on Caroline Blvd in Lake Caroline to be repaired				
17220	F	03/05/13 15:25:00	03/19/13 07:36:00	Other	Brown, Shirley Britton, Mrs.	Azalea Cove Ashbrooke Cove		Medium Priority
		Dur (hours)	328.18	Garbage ttrcuk tore her yard up.				
17224	F	03/06/13 14:21:00	03/19/13 08:54:00	Culvert Installation	Brown, Shirley McDougal, Patricia	Kearney Rd Kearney Rd	District 5	Medium Priority
		Dur (hours)	306.55	needs culvert installation				
17227	F	03/07/13 08:41:00	03/18/13 09:44:00	Other	Brown, Shirley Walmart, David	Madison Co Road Dept		Low Priority
		Dur (hours)	265.05	Asked to speak to Lawrence				

Closed Request Analysis

Closed Requests - Requests Closed in more than 48 hours

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17228	F	03/07/13 09:26:00	03/11/13 10:20:00	Trash Related	Brown, Shirley Partridge, Bruce	Denson Farm Cv Denson farm Cove	District 4	
		Dur (hours)	96.90	Limbs to be picked up.				
17229	F	03/07/13 09:28:00	03/11/13 10:21:00	Trash Related	Brown, Shirley Jones, bobby	Golden Ln Golden Lane	District 1	
		Dur (hours)	96.88	Requesting trash pick up of side of following roads: Green Oak & Yandell Road.				
17230	F	03/07/13 09:39:00	03/18/13 09:43:00	Other	Brown, Shirley Jefferson, Lillie	Madison Co Road Dept		Medium Priority
		Dur (hours)	264.07	Came by to see Cornelius she live on Sharon road.				
17235	F	03/08/13 07:22:00	03/11/13 10:21:00	Trash Related	Brown, Shirley Jackson,	Cove Ln Cove Lane	District 4	Medium Priority
		Dur (hours)	74.98	Large pile of detail in Lake Caroline				
17236	F	03/08/13 07:23:00	03/11/13 10:20:00	Trash Related	Brown, Shirley Jackson,	Northshore Way Northshore Way	District 3	Medium Priority
		Dur (hours)	74.95	Large pile of detail in Lake Caroline.				
17238	F	03/08/13 07:24:00	03/11/13 10:20:00	Trash Related	Brown, Shirley Jackson,	Bozeman-Paine Cir Bozeman- Paine Cir	District 3	Medium Priority
		Dur (hours)	74.93	Large pile of detail				
17239	F	03/08/13 07:25:00	03/11/13 10:20:00	Trash Related	Brown, Shirley Walker,	Arrington Dr Arrington Dr	District 3	Medium Priority
		Dur (hours)	74.92	Large pile of detail.				
17240	F	03/08/13 07:26:00	03/11/13 10:20:00	Trash Related	Brown, Shirley Walker,	Cotton Cv Cotton Cove	District 3	Medium Priority
		Dur (hours)	74.90	Large pile of detail.				
17241	F	03/08/13 07:26:00	03/11/13 10:20:00	Trash Related	Brown, Shirley Walker,	Saddle Creek Cv Saddle Cove	District 1	Medium Priority
		Dur (hours)	74.90	Large pile of detail in Red Oak Sub.				

Closed Request Analysis

Closed Requests - Requests Closed in more than 48 hours

Req # Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17242 F	03/08/13 11:06:00	03/25/13 08:21:00	Pot Holes	Brown, Shirley Customer,	Tyler Ln	District 3	Medium Priority
	Dur (hours)	405.25	Requesting pothole repair				
17243 F	03/08/13 14:18:00	03/13/13 07:32:00	Trash Related	Brown, Shirley Kiser, Jonathan	Greystone Dr Greystone Drive	District 3	
	Dur (hours)	113.23	Limbs to be picked up.				
17249 F	03/12/13 08:33:00	03/20/13 09:17:00	Signage Installation	Brown, Shirley Ramsey, Jacob	Tucker Rd Davis Crossing Rd	District 5	Medium Priority
	Dur (hours)	192.73	Stop sign is down				
17250 F	03/12/13 08:34:00	03/22/13 15:39:00	Grading	Brown, Shirley Ramsey, Jacob	Tucker Rd	District 5	Medium Priority
	Dur (hours)	247.08	Road needs grading many pot holes				
17252 F	03/12/13 10:22:00	03/15/13 14:35:00	Pot Holes	Brown, Shirley Cook, David	King Ranch Rd	District 4	Medium Priority
	Dur (hours)	76.22	Pot holes on road need patching				
17256 F	03/13/13 09:35:00	03/22/13 15:39:00	Grading	Brown, Shirley White, Ida	Way Rd Way Rd		Medium Priority
	Dur (hours)	222.07	Road need to be graded because of pot holes				
17267 F	03/14/13 14:17:00	03/19/13 07:26:00	Solid Waste	Brown, Shirley Customer,	Channel Ln Channel Ln	District 1	
	Dur (hours)	113.15	Pick up of old bed frame and box spring				
17268 F	03/14/13 15:10:00	03/18/13 09:43:00	Other	Brown, Shirley Hathcock, Williams	Twin Lakes Dr Twin Lakes Dr	District 1	Medium Priority
	Dur (hours)	90.55	Meter was knock off because of low lines				
17271 F	03/15/13 11:21:00	03/19/13 07:26:00	Trash Related	Brown, Shirley Brunson, Williams	Oak Trail Oak Trail (Deerfield Sub)	District 1	
	Dur (hours)	92.08	Limbs to be picked up.				

Closed Request Analysis

Closed Requests - Requests Closed in more than 48 hours

Req # Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17274 F	03/18/13 08:03:00	03/25/13 08:13:00	Trash Related	Brown, Shirley Edward, Chad	Livingston Vernon Rd Livingston Road	District 4	Medium Priority
	Dur (hours)	168.17	Limbs to be picked up				
17277 F	03/18/13 08:47:00	03/22/13 07:50:00	Trash Related	Brown, Shirley Vanlandingham, Earnest	Mallard Pointe Dr Mallard Pointe Dr	District 1	Medium Priority
	Dur (hours)	95.05	Pick up of limbs and debris				
17278 F	03/18/13 09:27:00	03/22/13 07:50:00	Trash Related	Brown, Shirley Farrior, Lawrence	Bear Creek Cir Bear Creek Cir	District 1	Medium Priority
	Dur (hours)	94.38	Limbs to be picked up				
17279 F	03/18/13 11:25:00	03/22/13 07:49:00	Trash Related	Brown, Shirley Hodges, Patricia	Charleston Ln Charleston Ln (Lake Caroline)	District 4	Medium Priority
	Dur (hours)	92.40	Limbs to be picked up.				
17281 F	03/18/13 13:03:00	03/22/13 07:51:00	Trash Related	Brown, Shirley Porter,	Sharpe Rd Cherrybrook Dr	District 3	Medium Priority
	Dur (hours)	90.80	Limbs to be picked up on the Sharpe Rd side				
17283 F	03/19/13 08:28:00	03/25/13 15:21:00	Pot Holes	Brown, Shirley Paine, Bill	Bridge Water Dr bridgewater Drive (Lake Caroline)	District 5	Medium Priority
	Dur (hours)	150.88	Pothole repair requested				
17286 F	03/19/13 13:38:00	03/25/13 08:24:00	Trash Related	Brown, Shirley Mark, Phil	Sagefield Sq Sagefield Sq	District 4	Medium Priority
	Dur (hours)	138.77	Limbs to be picked up				
17291 F	03/20/13 09:40:00	03/25/13 07:48:00	Trash Related	Brown, Shirley Macklin, Gladys	Stump Bridge Rd Stump Bridge Rd	District 5	Medium Priority
	Dur (hours)	118.13	limbs to be picked up				
17292 F	03/20/13 09:51:00	03/25/13 08:13:00	Trash Related	Brown, Shirley Young, Lavonnie	East Ridge Cir East Ridge Circle	District 3	Medium Priority
	Dur (hours)	118.37	Swing set will be sitting out.				

Closed Request Analysis

Closed Requests - Requests Closed in more than 48 hours

Req #	Request	Completion					
Grade	Date / Time	Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17298	03/21/13	03/25/13	Trash Related	Brown, Shirley	Kehle Rd	District 3	Medium Priority
F	08:35:00	08:00:00		Hearon, Mark	Kehle Road		
	Dur (hours)	95.42	Limbs to be picked up.				

37 Closed Requests - Requests Closed in more than 48 hours

Closed Request Analysis

Closed Requests - Requests Closed in more than 48 hours

Req #	Request	Completion					
Grade	Date / Time	Date / Time	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 72